

Dear Partners,

We are making progress in migration to the new Tipro controller technology started last year with FREE/FREE+ controllers and continued this year with the new generation of K-Line keyboards.

Affected products:

1. MID

- »MID-MU00B (USB Master Module)
- »MID-UU-xxxxxx... (MID Keyboards with USB Interface)

2. FCX

- »FCX-0x0-Uxx-... (FCX Keyboards with USB Interface)

New FCX/MID USB Controller/Master represent functional supersets of their predecessors, bringing several new features, such as remote programming, in-system firmware upgrade and improved immunity to external electromagnetic fields. The "Protect Function" (already supported with the existing variants) is backward compatible.

Unlike with the K-Line keyboards (where the migration was entirely seamless to the customers) here we have a possible issue with customers who do not use the actual version (either one supplied along with the keyboards or the one downloaded from our Internet site) of the ChangeMe utility for the programming.

Format of the LAY file for the new omni-interface controllers is considerably different to all previous formats. ChangeMe software, since version 5.3.0 automatically converts the file depending on the connected hardware. However, older version can not possible do it. All the keyboards being pre-programmed in Tipro production (what represents vast majority) will be taken care of. Customers who do programming themselves will need to be cautious.

Please, preventively warn all your customers buying affected products. The rule of thumb is: "Always use the actual version of ChangeMe". That's all it takes.

Migration is likely (depending on the sales, as we have to spend the existing stock first) to happen in April/May 2010. All influenced Ordering Codes and Part Numbers remain the same, as well as the prices. Serial Numbers and Firmware Versions already provide redundant information for us to track changes when needed (e.g. for Technical Support).

If you have any further questions, please contact our support department at support@tipro.net

Sincerely,

Your Tipro team